

Personal Care Attendants

Passengers who need more than limited assistance must travel with a personal care attendant (PCA) or an escort. Passengers traveling with an attendant or escort must notify D.A.R.T. at the time of their application for certification. The PCA, if so indicated on your application must accompany you on all trips and will ride free. When making reservations for a ride you must tell the reservationists that you will be traveling with your PCA.



DIAL A RIDE
TRANSPORTATION
(D.A.R.T.)



Promoting mobility and independence through the provision of safe and reliable transit.

City of Racine Specialized Transportation



WHAT IS DIAL A RIDE TRANSPORTATION

D.A.R.T.—is an economical door-to-door service designed to transport qualified individuals with disabilities who are prevented from using fixed route bus service. D.A.R.T. operates within 3/4 of a mile of the fixed route bus service.

Rides are \$2.50 each way. **Exact Change is required.** Operators do not and are not permitted to make change. Advance Ride tickets may be purchased at The Belle Urban System Monday-Friday 8:30a.m.-4:00 p.m. The Belle Urban System is located at 1900 Kentucky Street, Racine, WI 53405. Ride tickets are non-refundable and non-returnable.

To register for D.A.R.T., you must first complete an application and Physicians Certificate. To receive an application stop by our business office between 8:30 a.m. and 4:00 p.m. Monday - Friday or call 1-262-619-2438 and we will mail you out an application.

Office Hours

Monday-Friday 8:30a.m.— 4:00 p.m.

Hours of Operation

Monday-Friday 5:30a.m.-12:00p.m.

Saturday 5:30a.m.-11:00p.m.

Sunday 9:00a.m.-7:00p.m.

Holidays Closed

New Years Day
Memorial Day
Independence Day
Labor Day
Thanksgiving Day
Christmas Day

Scheduling A Ride

If scheduling a ride for Sunday or Monday you must call by 4:00p.m. on the day before your ride request and leave a detailed message on the answering machine so we can schedule your request.

If scheduling a ride for Tuesday thru Friday you must call by 4:00p.m. the day before your ride.

You can also call and book your ride a month in advance if you would like.

WE PRIDE OURSELVES IN HAVING
SAFE AND RELIABLE OPERATOR'S.

OUR OPERATOR'S WILL DO
EVERYTHING IN THEIR POWER TO
MAKE SURE YOU HAVE A SAFE AND
ENJOYABLE RIDE.



Karen Henchir is
One of our many
Safe and Reliable
Operator's.

We appreciate your comments or complaints and we use this information to improve our service. If you do encounter a problem please contact us by phone at (262) 619-2438 or write us at D.A.R.T. 1900 Kentucky Street, Racine, WI 53405 and we will do our best to resolve the issue immediately.